



# HOW TO READ YOUR NEWLY DESIGNED UTILITY STATEMENT

**A**

Your account information including Account Number, Service Address, Statement Date and Service Period are clearly displayed in the top right corner of the statement.

**B**

The Previous Balance is the amount that was due on the previous month's bill. This section also displays any outstanding charges due on the account listed as Balance Forward.

**C**

Individual charges are displayed here.

**D**

This is the Total Amount Due, including any past due charges carried over from previous billing cycles.

**E**

This is one of three message areas that we will use to display important information each month. Additional messages are located on the back of the bill.

**F**

Track your current water and/or electric consumption with convenient graph(s) located here. Compare your current usage to your usage last month and set conservation goals.

**G**

Detach this pay stub and return with your payment. On this pay stub, you will find your Account Number, Service Address, Statement Date, the Due Date and the Total Due. If the amount you are paying is different than the amount due, please write the payment amount in the Amount Enclosed space. Checks should be made payable to Evansville Water & Light and should always include your account number. Please do not staple, tape or fold your check or pay stub.

**H**

Be sure to check the back of the billing statement for more usage details and other important information.

**Statement**

31 S Madison Street, Evansville, WI 53536  
608-882-2280 | www.ci.evansville.wi.gov

Customer: CUSTOMER NAME [1/1]  
Account Number: 1234-56  
Service Address: 1234 MAIN ST  
Statement Date: 11/02/2010  
Service Period: 03/01/2012- 04/01/2012

  

STATEMENT ACTIVITY			
	RATE	USAGE	CHARGES
PREVIOUS BALANCE			933.54
LATE PAYMENT CHARGE	<b>B</b>		0.00
PAYMENTS			-933.54
ADJUSTMENTS			0.00
BALANCE FORWARD			0.00
Electric Meter		7080	0.00
Elec Comm Cust Charg			10.00
Elec Comm Usage		7080	747.65
PCAC	0.0154	7080	109.03
Pub Ben Com/Res			7.43
Water Meter		940	0.00
Water Service Charge	<b>C</b>		8.20
Water 1		940	3.29
Fire Prot Public			14.20
Sewer Service Charge		940	13.95
Sewer			5.09
Electric Tax	5.50%		47.67
<b>TOTAL CURRENT CHARGES</b>			<b>966.51</b>
<b>TOTAL AMOUNT DUE</b>	<b>D</b>		<b>966.51</b>

  

It's easy to forget how powerful electricity can be. But over 50,000 house fires start each year from common electrical safety mistakes. A few simple changes like checking cords for damage, using surge protectors, and scheduling appliance tune-ups can help you stay safe. For more tips, contact us today!

**E**

**Electric Usage Comparison**

Month	Usage (kWh)
Last Month	581
This Month	1417

  

Detach and return this portion. Make checks payable to Evansville Water & Light.

31 S Madison Street, Evansville, WI 53536

Account Number: 1234-56  
Service Address: 1234 MAIN ST  
Statement Date: 11/02/2010

  

<b>TOTAL DUE: \$167.97</b>	<b>DUE DATE: 04/30/2012</b>
<b>AFTER DUE DATE:</b>	
<b>AMOUNT ENCLOSED:</b>	

  

**G**

.....

CUSTOMER NAME  
1234 MAIN ST  
EVANSVILLE, WI 53536

**H**

EVANSVILLE WATER & LIGHT  
PO BOX 76  
EVANSVILLE, WI 53536



# HOW TO READ YOUR NEWLY DESIGNED UTILITY STATEMENT CONTINUED...

**I**  
Details related to your current and previous meter readings can be found here.

**J**  
Electric and/or water usage per month will be displayed in graphs here.

**K**  
These two boxes will display billing messages from Evansville Water & Light. Be sure to check here for energy conservation tips, safety information, updates, and other useful information.

**L**  
In this section you will find contact and payment information.

Current Meter Information								
METER	SERVICE	READ DATE	# DAYS	CURRENT	PREVIOUS	MULTIPLIER	USAGE	UNITS
000003531	ELECTRIC	04/02/2012	19	40830	39770	1	1060	kWh
0059221294	WATER	04/02/2012	19	0691	0686	1000	5000	gal

  

**I**

**Your Electric Usage**

**J**

**Your Water Usage**

  

**K**

Lowering your energy costs is easy once you know where to start. And that's what our free online energy analysis is all about. With answers to some basic questions about things like the age and condition of insulation, electronics and major appliances you can finally pinpoint the energy wasters in your home.

Even better, you'll know exactly what to do about them, thanks to 24-hour access to our easy-to-use tools, including an energy library and an interactive house with practical, room-by-room advice. There are even online home improvement calculators that can figure out just how much money an upgrade (like new insulation) could save. Turns out, they can save a lot. Visit the Home Energy Suite online at [wppienergy.org/homeenergy](http://wppienergy.org/homeenergy).

**J**

When does being local matter most? When our neighbors can count on our quick response, especially after a storm. We'll make sure danger passes with the storm, and you can do your part, too. Turn off lights and unplug your devices while the power's out. Avoid flooded areas and debris. Stay in your home or vehicle and give us a call.

With public power, the good we do stays right here. Because we're here. For you. Learn more at [whypublicpower.org](http://whypublicpower.org).

  

**L**

**CONTACT US**

Office: Mon-Fri 7:30 a.m. to 4:30 p.m. at 608-882-2280  
 Repair: Mon-Fri 7:00 a.m. to 3:30 p.m. at 608-882-2288  
 After Hours Repair/Emergency at 608-882-2288

Diggers Hotline: 1-800-242-8511 or simply 811

**K**

**Evansville Water & Light**  
*A Public Power Community. Est. 1901*

31 S Madison Street  
 Evansville, WI 53536  
 608-882-2280  
[www.ci.evansville.wi.gov](http://www.ci.evansville.wi.gov)

  

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**K**

**PAYMENTS**

By Mail or In Person At:  
 Evansville Water & Light  
 31 S Madison St  
 PO Box 76  
 Evansville WI 53536-0076

In Person At:  
 Drop Box in Front of City Hall  
 Bank of Evansville  
 BMO Harris Bank (formerly M&I)  
 Piggly Wiggly

  

**L**

**DUE DATE**

Your bill is due by the due date shown on your monthly statement. A 3% late payment charge will be applied to the total balance after the 8th day after the due date.

**POWER COST ADJUSTMENT**

This adjustment reflects the variance in the cost of purchased power from the amount included for these costs in our basic electric rate.

**K**

**PAYMENT SERVICE NETWORK (PSN)**

By phone with credit card at 1-877-885-7968 (\$2.99 charge)  
 Online with checking or savings accounts at [www.ci.evansville.wi.gov](http://www.ci.evansville.wi.gov) (no charge)

**PRE-AUTHORIZED PAYMENT (ACH)**

Save time and money by enrolling in our free ACH payment plan. On the due date shown on your statement, the amount due will automatically be deducted from your checking or saving account.

**BUDGET PLAN**

Contact our office if you would like to set up a monthly budget plan.

  

A WPPI Energy community

## WE ARE YOUR LOCAL RESOURCE



QUESTIONS ABOUT YOUR NEW BILL?  
PLEASE CALL 608.882.2280.

At Evansville Water & Light, we believe affordable public power strengthens our community and helps our neighbors. That's why, through WPPI Energy, we're partnering with other local not-for-profit utilities to share resources and lower costs.

QUESTIONS ABOUT YOUR NEW BILL? CALL 608.882.2280.